



ANTONIO R. VILLARAIGOSA
MAYOR

May 20, 2011

Mr. Amir Sedadi
Interim General Manager
Los Angeles Department of Transportation
100 South Main Street, 10th Floor
Los Angeles, CA 90012

Re: Management Review of the Los Angeles Department of Transportation

Dear Mr. Sedadi:

I am directing you to discontinue the Gold Card Desk immediately and to establish a uniform system accessible to everyone for contested parking citation intake and adjudication. Every member of the public deserves equal treatment and even the appearance of preferential treatment is unacceptable.

In addition, various issues over the past few weeks point to glaring weaknesses at the Los Angeles Department of Transportation (LADOT). Details in current and pending audits by the Controller, as well as a review by my office, indicate that there are systemic management weaknesses at LADOT that must be addressed. We are well beyond the point of isolated incidents or a coincidence of events. In addition, the public and city leadership need confidence that there are not other issues at the department that should be addressed immediately.

As such, I have asked Controller Wendy Greuel to engage an independent management consultant to conduct a top-to-bottom management review of LADOT. The scope of this review will not be limited to issues identified to date. Instead, the review will seek to identify patterns and systemic shortcomings in how the department is managed and conducts business. It also will recommend changes to improve performance, accountability, and communications.

The scope will include an assessment of:

- Management systems, policies, procedures, and practices

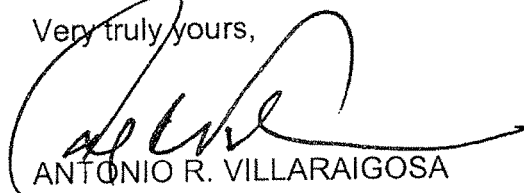


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- Organizational structure, internal communications, and reporting protocol
- Human resources, supervision, and discipline
- Record keeping and information systems
- Contract management and project management, and
- External communications

I expect a report back on the Gold Card Desk next week and the full cooperation of you, your management team, and departmental staff on the management review. The management review in particular will be helpful to the City Council and me as we consider permanent leadership at LADOT in the next few months.

Very truly yours,



ANTONIO R. VILLARAIGOSA
Mayor

ARV:jtv

cc: Honorable Members of the City Council
Honorable Wendy Greuel, Controller
Honorable Carmen Trutanich, City Attorney